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UNIVERSITY OF QUEENSLAND

Prentice Computer Centre

NEWSLETTER

authorization: Director of the Centre

1 INADVERTENT DELETION OF OFF-LINE FILES

Because of an operator error on Friday 11th October, one of the 10 structures comprising the off-line area of the file migration system was inadvertently overwritten. Recovery action was taken during the weekend to restore this structure. Unfortunately, because of the extremely heavy use of file storage and the need for frequent purges in recent months, our existing scheme of backup was not able to provide complete protection against a catastrophe of this magnitude. It has, regrettably, not been possible to recover some of the files which were purged or archived in the period 1st September to 18th September. Also, some retrieval requests issued on Friday 11th October may have been lost. The Computer Centre will shortly have a list of the files thought to have been lost, but we would urge all users to check their off-line directories and confirm with the Centre if files purged or archived in this period are missing.

We apologise most sincerely for any inconvenience which may have been caused to users by this error and will, if possible, give reasonable assistance in the recreation of files.

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